

CalHEERS IAP 24 Month Plan Roadmap - January/February 2017

2016			2017									2018																		
Q4			Q1			Q2			Q3			Q4			Q1			Q2			Q3			Q4						
Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec				
R17.2 - 2/13/17 Deployed, R17.3 - Deployment 3/27/17															Release Q1 - 18.Q1															
R17.5 - Deployment 5/22/17, R17.6 - Deployment 6/28/17															Release Q2 - 18.Q2															
						Release Q3 - 17.Q3						Release Q3 - 18.Q3																		
						Release Q4 - 17.Q4												Release Q4 - 18.Q4												
Business Goals	1. Ensure Consumers receive accurate & timely eligibility determination and correct plan enrollment, initially and during any change or renewal event					RELEASE 17.2 Income Changes 57638 - Income Data Quality and Usability Enhancements 30049 - MAGI Medi-Cal Income Info Passed to SAWS Eligibility 29911 – ESI and MEC questions 52600 - County of Responsibility EICT 70614 - Renewal Opt Out Reasons 70676 - Dropdowns for Citizenship Documents 83066 - 25% Reasonable Compatibility for Income																								
						RELEASE 17.6 Eligibility 87324 - County of Responsibility EICT - Break in Aid (52600 Part B) (R17.6)																								
						RELEASE 17.Q3 Eligibility 82949 - Renewals Update for 2018: Fair share update, updates to tax filing attestation language on e-sig page, add new tax codes, consumer experience updates 69974 - IAP: Eligibility for IAP Based on Immigration Status - Phase 2 83395 - MCAP/CCHIP Transition to Medi-Cal Application 6614 - Update CalHEERS to automatically discontinue members/cases 88349 - Enrollment Automation for RAC 64475 - NQI Wrap (Operational)																								
						RELEASE 18.Q1 Eligibility 83286 - BREFS Phase C - Create an eligibility business rules service in CalHEERS BREFS Phase D - Modify EHIT to create a simple and distinct electronic verification service Semi-Annual Redetermination process for death, Medicare, and Medicaid/CHIP Prog Adds/Enhancements SEP Verification & Vendor Integration																								
						RELEASE 18.Q2 Eligibility Advance Availability of RAC (Permanent Move, Release from Incarceration, MEC) BREFS Phase B - Implement Mixed Household (MAGI MC & APTC) Combined Notices Updated Verification Rules for Qualifying Life Events during Special Enrollment Period Prog Adds/Enhancements Consumer Protection Programs Deferred Action for Childhood Arrivals (DACA) Student Visas Program Changes relating to New Administration Update Enrollment Business Rulese for Change Reporting with Eligibility Updates Advanced Report a Change functionality for Permanent Move, Release from Incarceration, and MEC Two Primary Tax Filers for Same Case - Tax Dependent & Plan Dependent, and Apply Age Out Rules for 26 year olds																								
															RELEASE 18.Q3 Eligibility BREFS Phase E - Explore EHIT Interface Improvements for worker caseload management Verify Lawful Presence (VLP) Service updates - Step 2 and Step 3 (move to Q3) Application Renewal Updates for 2019 Prog Adds/Enhancements AB 1296 - Section 15926(h)(4)(County Health Coverage) Presumptive Eligibility & Other Health Coverage Programs in CalHEERS Deemed Infants and E6 & E7 for Pregnant Women SSA Income Title II Income Verification															

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2.Ensure Business Partners are able to receive, exchange and reconcile appropriate Consumer information on a timely basis.																																
	RELEASE 17.2 eHIT Enhancement 10675 – HX 18 and HX 20 at the Individual Level 72004 - Business Rules Exposure for SAWS (BREFS) – Phase A: Modify the eHIT interface to provide reasons and detailed data for eligibility determination results to SAWS																															
	RELEASE 17.Q3 <u>Transaction/Reconciliation</u> 57713 - CMS Data Submission (17.7) 84357 - GI 2.0 IRS Reporting Module 82343 - CalHEERS-MEDS Reconciliation for CalHEERS anaged Programs 81432 - Reducing Income Service Requests and Income Caching Rules to CMS, FTB, and EDD CalHEERS MEDS Reconciliation																															
							RELEASE 18.Q1 82977 - State Inmate Program 82978 - County Inmate Program 90492 - Cases Stuck in Renewal Mode GI 2.0 Product Updates																									
										RELEASE 18.Q2 Medicare MEC Check 2-Way Updates with Carriers Generate HX20 for Closed Eligibility Periods Carrier Reconsiliation Module between CalHEERS and Carriers GI 2.0 Product Updates																						
												RELEASE 18.Q3 Payment Integration with Carriers (Credit Cards) GI 2.0 New Functionality																				
3. Authorized End Users are appropriately equipped with tools and trained to serve consumers effectively and to handle exceptional situations.	RELEASE 17.2 Agent/CEC Enhancements 65685 - CECs Never Lose Delegations 65920 - Document Reprint																															
	RELEASE 17.Q3 86448 - Carrier Updates - 834 Processing, Carrier Updates, PCP Selection <u>Agent/CEC Enhancements</u> 56121 - Agency Portal, Including Agent Management and Delegation Functionality																															
							RELEASE 18.Q1 Admin updates to Delegations after Agent or CEC has been removed Phase II Agency Module Admin Self-Serve - Allow Counties and Service Center to create and manage their users Document Verification Vendor Integration																									
										RELEASE 18.Q2 Improved Individual Reporting from Data Warhouse for Data Analysis Improved Timing and Amount of Data Sharing between CalHEERS and Service Center Systems Dedicated Training Environment Phase II																						
													RELEASE 18.Q3 Service Desk Requests/Process Improvements Continue User Experience testing and updates to CalHEERS Portal																			

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4. Provide Consumers and End Users with Improved Consumer Experience.			RELEASE 17.2 65922 - Document Upload 66251 - Bulk Document Upload 4187 - Implement NOD01 in twelve threshold languages																										
			RELEASE 17.Q2 70497 - Modify the online single streamline application (SSApp) to meet regulatory and statutory requirements (17.6)																										
			RELEASE 17.Q3 79515 - Prepopulate Application if Consent is Provided 76084 - Dynamic App 88353 - Implement GI PCP Selection Module with Provider Density Map tool 90113 - UI Enhancment for Report a Change/Renewals/Manage Verification - Chaotic Moon Phase III																										
			RELEASE 18.Q1 Program Updates Allow Individuals over 30 to select catastrophic plan with hardship exemptions 100% Mobile Compatibility Usability Enhancements for User Experience during Special Enrollment, Renewals, and other Eligibility and Enrollment Scenarios Usability Enhancements for Enrollment, Account Maintenance, Consent for Verification, and Secure Mailbox - Chaotic Moon Phase IV																										
			RELEASE 18.Q2 Enhance Notice Reason Codes for clarity of noticing consumers FlexiApp Enhancements																										
5. Ensure the technical infrastructure is properly maintained, current, secure and supports capacity demands and completion of business goals.			RELEASE 17.Q1 Technical 65930 - CCU Training Environment Enhancements (17.3) 67666 - 2017 Q1 Feature Release : EHIT Schema Technical Update (17.2) 10021 – Add Business Validation to Primary Contact Match in the CalHEERS SAWS eHIT Interface to Mitigate Against Case Data Overlay (17.2) 32983 - CAPTCHA Software (17.2)																										
			RELEASE 17.Q2 70674 - Automate Processing of Returned Mail (17.6) 66345 - Technical Framework to Support Agile Notice/Snippet Verbiage Changes (17.6) 78444 - EHIT Schema Technical Update (17.6) 83381 - GI Product Updates																										
			RELEASE 17.Q3 70678 - NCOA and CASS (standard address) 88351 - GI Product Updates EHIT Schema Technical Update																										
			RELEASE 18.Q1 Security Enhancement- Allow more flexibility of User security at field level rather than page level Removal of Pending Application Data Transfer Objects (database space efficiency) EHIT Schema Technical Update GI Product Updates																										
			RELEASE 18.Q2 EHIT Schema Technical Update GI Product Updates New and Enhanced Operational Reporting Enhance Eligibility and Program Transition Logic for Fringe Scenarios (Stability Improvement)																										